



Milliken LVT Adhesive

Milliken Limited Warranty - Milliken LVT Adhesive

Milliken will provide a 10 Year Bond Warranty for Milliken LVT Adhesive. Installations are required to be in compliance with current product label and data instructions, and all substrate preparations, moisture and pH tests, and installation guidelines shall comply with the standards set by Milliken, ASTM F-710, and Milliken's installation requirements. Testing for concrete substrate moisture is required to be done per the latest edition of ASTM F2170. Milliken LVT adhesive is warranted for use on concrete slabs on or above grade with up to 95% RH (per current ASTM F2170), and pH of 5.0 – 10. Milliken will need to be notified immediately if any changes are made in the construction of the floor coverings, so that the performance of the adhesive may be re-evaluated. If these procedures and guidelines have been followed, and substrate moisture and pH test results fall into the specified ranges, a performance warranty shall apply and is as follows: If an installation failure occurs within 10 years from the date of installation as a direct result of the use of defective adhesive, Milliken will pay for equivalent floor covering and adhesive materials and for reasonable labor costs to repair or replace the failed portion of the installation as determined by Milliken at its sole discretion. Milliken specifically excludes any other warranty, express or implied, including merchantability and fitness for particular purpose extending beyond the term of this written warranty and is not liable for any other damages or losses including consequential or incidental damages. This warranty does not cover improper installation of the floor covering material or defective floor covering material; installation problems associated with: substrate imperfections: staining due to mold, mildew or bacterial growth, or any other discoloration of the flooring: excessive moisture or pH levels (be sure to perform tests first and take corrective measures before installation): improper maintenance: differences in color between flooring products and samples or photographs: indentation from improper loading or use beyond that which the flooring is designed: failure of the flooring to adhere to the substrate due to, for example, moisture, alkaline or hydrostatic pressure from the substrate or other inappropriate end-user activities. Claimant must maintain written documentation of substrate moisture and pH testing.

For this warranty to be valid, Milliken LVT adhesive must be used only for the stated purpose and within two years of their date of manufacture and must be applied in accordance with Milliken application instructions. Any other products used in conjunction with Milliken products must be certified compatible with the Milliken LVT adhesive. Milliken will not warranty the use of this adhesive on substrates where adhesive cleaners or removers have been applied.

Warranties for defective or dimensionally unstable substrates and underlayment lie with the manufacturer of those products and not with Milliken. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. To file a claim, contact Milliken toll free at 1-800-528-8453 option 2.

Other Conditions and Exclusions Not Covered by this Warranty are:

- Installations on substrates that were not properly tested and prepared as instructed.
- Problems with installations due to the use of unapproved sealers or curing additives on the substrate.
- Installations over substrates where hydrostatic pressure exists, or moisture readings are higher than specified for adhesive product.
- Installations over substrates with a surface pH test above that specified for the adhesive product.
- Damage resulting from improper moisture or alkalinity levels.

- Installation failures due to outside sources of water, such as where outside grade is above substrate, moisture or ground water intrusion caused by faulty (or lack of) a vapor barrier under the concrete substrate slab, sprinklers soaking ground at the building foundation, overflow drains not directed away from the foundation, flooding or other natural disasters or weather conditions.
- Installations taken up or replaced prior to inspection by authorized Milliken personnel.
- Problems with floor covering installations due to the use of improper cleaning methods.
- Failure of leveling or patching compounds of any kind.
- Damage caused by expansion joints or other structural areas.